

## TELEHEALTH FOR ALTERNATIVE MEDICINE IS HERE!

We are thrilled to be offering a secure telehealth platform as a membership benefit for the network of integrated medicine providers we represent. Soul Being Telehealth is a complete HIPAA-compliant solution powering the entire provider, administrative staff, and patient journey, and is built to address your practice's unique needs.

### FUNCTIONALITY & BENEFITS

**Flexible appointments:** Allow patients to schedule video, messaging, phone or in-person appointments (1:1 & group), and reduce no shows with automated appointment reminders.

**Schedule management:** Easily manage your busy schedule by allowing patients to schedule appointments based on your availability that integrates directly with your calendar.

**Full practice management:** Store your patient records, appointment notes, files, and digital forms all in one secure platform.

**24/7 technical support:** Focus on providing care while we manage the rest. Soul Being telehealth provides 24/7 multilingual technical support to you and your patients.

**Securely connect from anywhere:** Combining the latest technology with the highest standard of security, you can access OnCall reliably from any device.

### FAQ

#### **How can Soul Being help me grow my practice?**

By adding virtual care to your toolbox, you expand access to services, reduce no-shows, and boost organizational efficiency. Conduct easy consultations and follow ups that increase the number of touchpoints you have with your patients, and easily track your solution's outcomes using our real-time analytics dashboard.

#### **How does Soul Being protect patient information?**

Soul Being is setting the standard with privacy and security features that exceed regulatory guidelines, including HIPAA compliance. Minimal patient information is required from patients, and data is only shared between the patient and their provider. Patient information is stored on U.S. servers with end-to-end 256-bit encryption. Regular audits are conducted by a third party to ensure privacy obligations are met.

#### **What is the setup process?**

You can easily start using Soul Being Telehealth by emailing [support@soulbeing.com](mailto:support@soulbeing.com) or using the contact form directly on our site. Once registered, you will be able to book your first appointment within minutes. Our solution seamlessly integrates with your existing programs and infrastructure. Training sessions are offered regularly, and are available as recordings on demand.